

North of Scotland HEPMA & PSC Newsletter

Issue 4 – Summer 2022



We are excited to announce that the 6 NoS Health Boards have agreed the timeline and the first early adopter wards will have HEPMA available to deploy from Dec 2022

Pharmacy Stock Control

A single integrated common drug catalogue that will provide a foundation for the NoS HEPMA solution.



HEPMA

The exciting new electronic clinical system that will replace current paper prescribing and medication administration systems across 80 North of Scotland hospitals.



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Contact Us



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[NHS Scotland North](#)



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[Summer '22 Survey Link](#)



Expected Benefits and Scale of Project



With HEPMA...



Electronic medicines prescribing and administration charts



Releasing time to care



More accurate prescribing and administration of medicines



Better communication and improved medicines reconciliation



Increased staff satisfaction



More accurate reporting and/or audit reports



Flexibility of where a prescription is issued



Single deployment across 6 Health Boards

Scale of HEPMA



80+ Hospitals,
330+ Wards



5000+ Beds



20,000 Nurses,
5,000 Doctors
1,000 Pharmacy staff



152
People directly involved in planning and delivering the project



814
Tasks in the Regional plan



30
Critical milestones

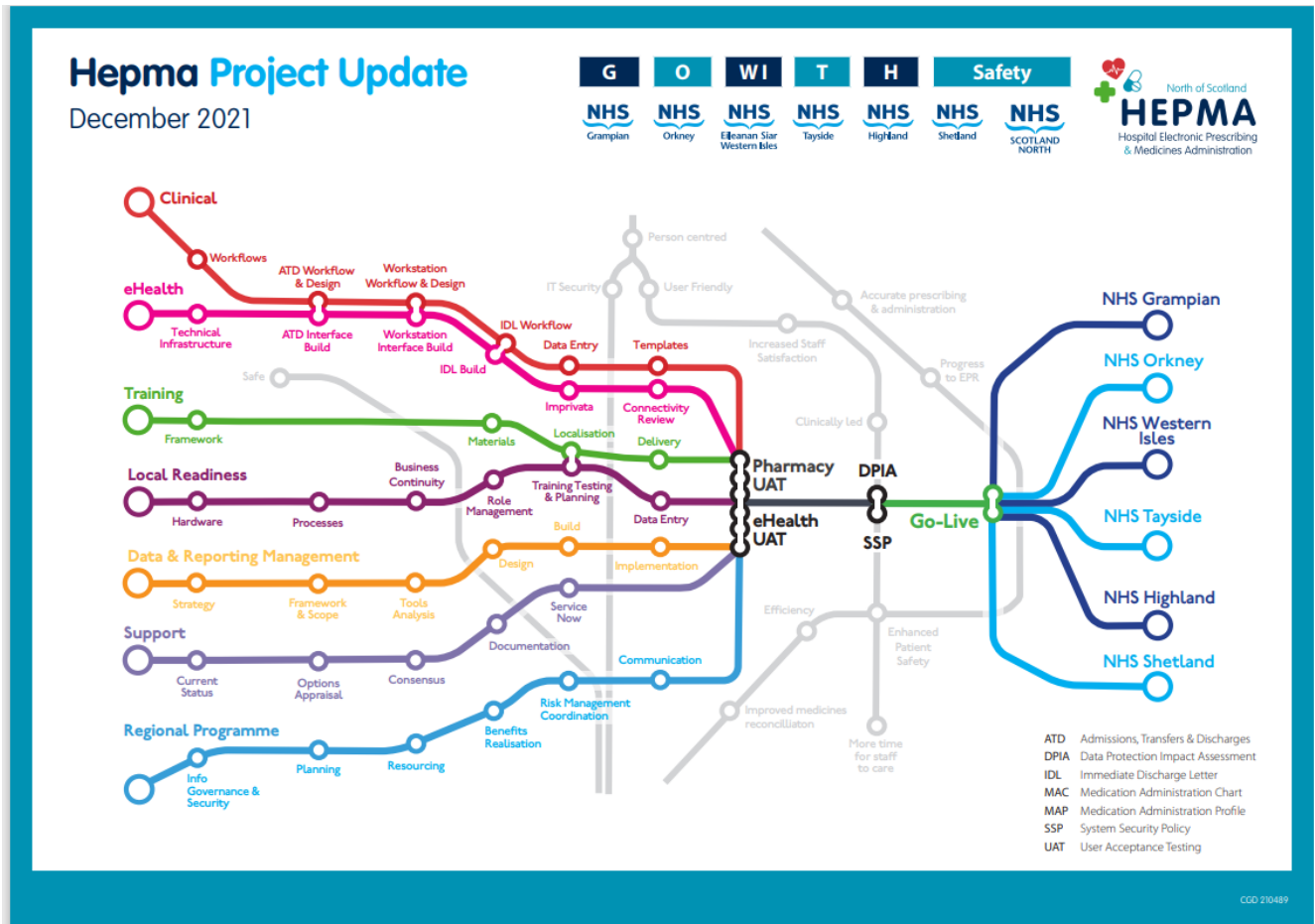


Over 7,000
days of planned work



35% of the work completed (as at June 2022)

HEPMA Regional Plan



At the Programme Board on 30th March, the regional critical milestones were shared, this was to enable each board to consider whether the milestones set could be achieved. Boards have now signed off the timeline and through detailed planning are striving towards their target go live dates.

- 🚧 NHS Highland – Early December
- 🚧 NHS Grampian – Early December
- 🚧 NHS Orkney – Mid/Late January
- 🚧 NHS Shetland – Mid/Late January
- 🚧 NHS Western Isles – Late January
- 🚧 NHS Tayside – Early February

Happy Retirement!

The NoS HEPMA Programme would like to extend their thanks to Ron Peterson, Programme Director, who was the pioneer behind the successful HEPMA Business Case, Scottish Government funding, and the planning and design for the programme of work. After an initial 2 years Ron extended for a further 2 but has decided, now that we're fast approaching HEPMA deployment, to retire at the end of September (again!) to greener pastures– which we think actually means mowing them!! Whilst the Regional Team prepare for Ron's retirement, focus remains on the planning and implementation of HEPMA.



PSC Update

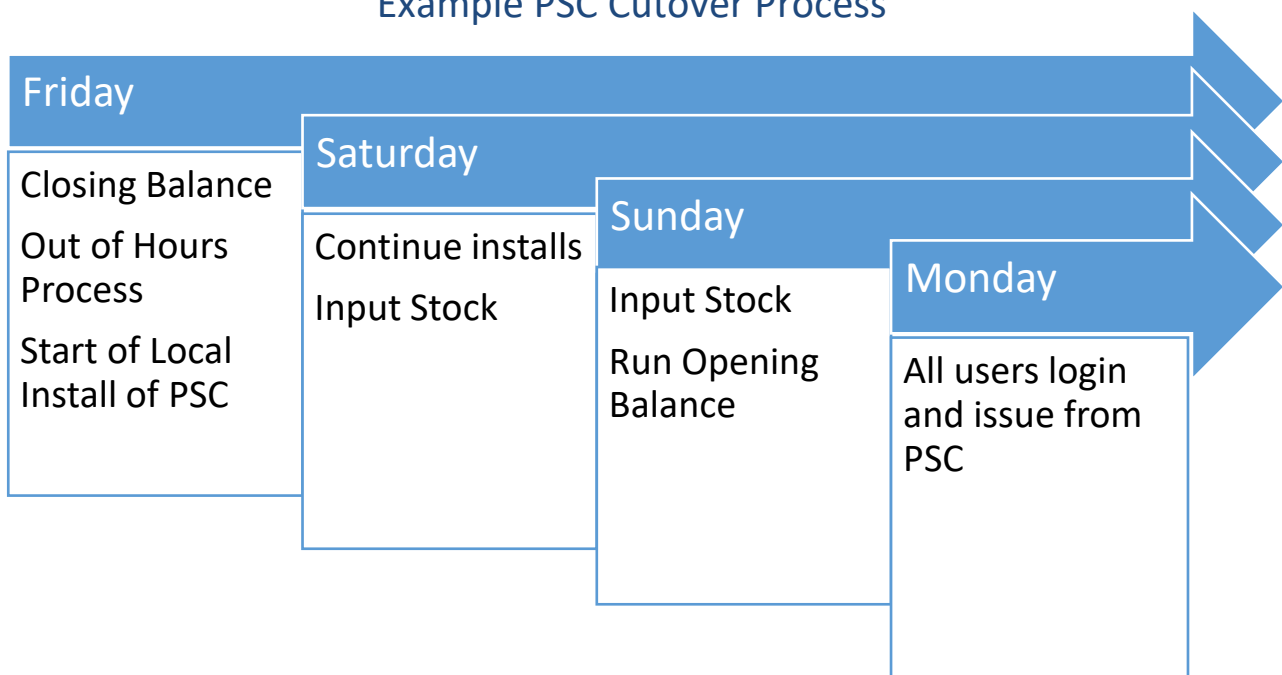
In early February, Tayside became the 5th board to Go Live with PSC. This Go Live had a much greater emphasis on Change Management due to the move away from EMIS as a stock control system to CMM (Wellsky) PSC. To achieve this the NHST team, with support from the Regional team, undertook a review of local processes that formed part of the training ahead of the change in systems.

The rollout was based on adopting lessons learned from the boards that had already gone live and establishing a Site Lead/Super User for each location affected by the change to support staff with following the new system and processes.

This means we now have 5 of our 6 Boards live with PSC with the Western Isles completing their go live in November. Western Isles utilise the CMM IDL solution which has a dependency on some HEPMA functionality and for this reason it made sense for them to delay and adopt PSC closer to the HEPMA go live.

The NoS HEPMA service are taking the opportunity to upgrade the system to v8.1 in November. This upgrade not only addresses some minor PSC issues that have been identified but also provides the latest version available for HEPMA deployment.

Example PSC Cutover Process



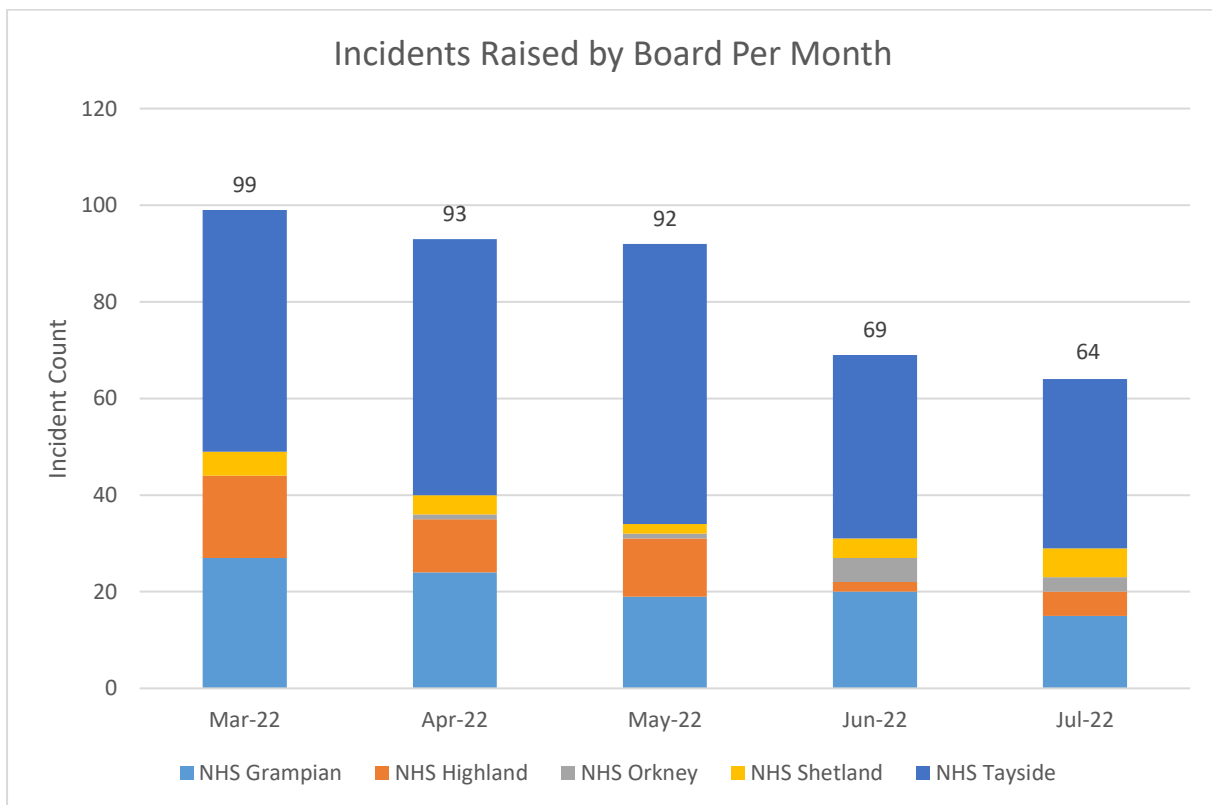
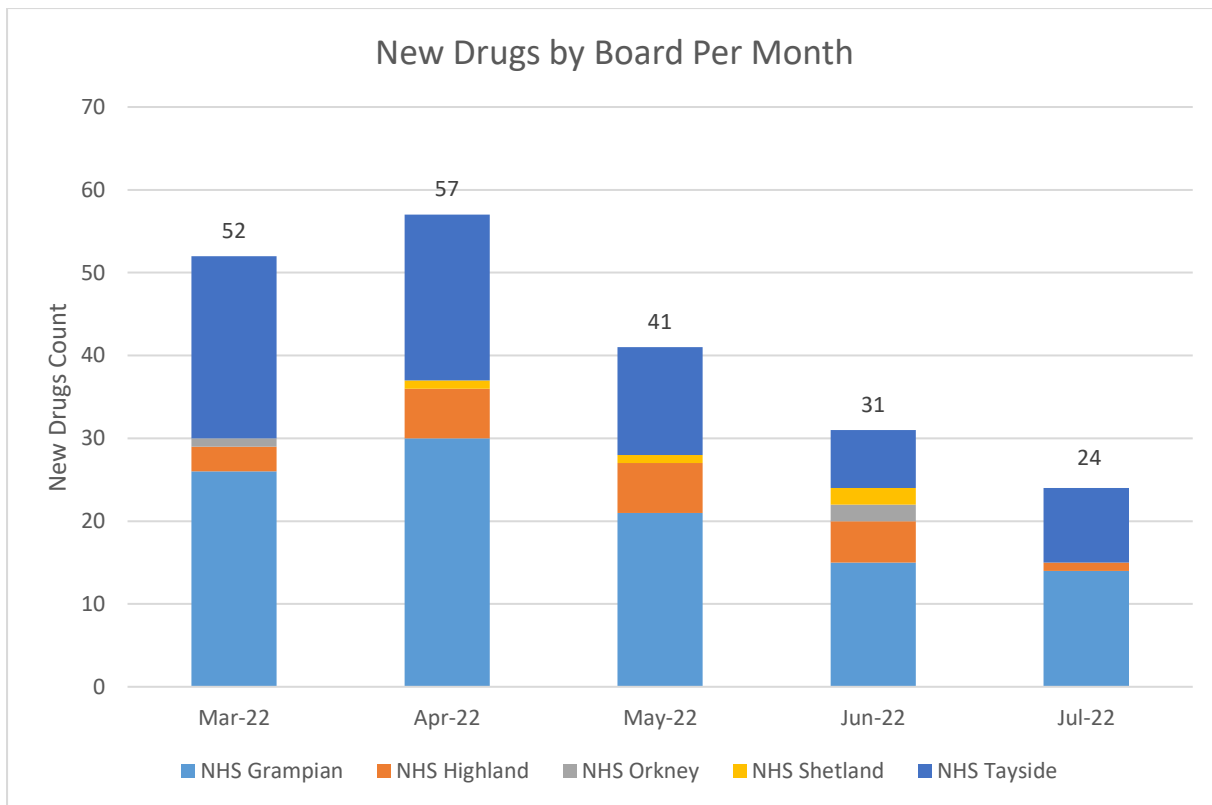
PSC Go Live Lessons Learned

Throughout the roll out of PSC, care has been taken to identify and document learning from our experiences to support future roll outs.

The link below give a summary of the lessons learned to date.

[PSC Go Live Lessons Learned](#)

PSC BAU (Business as Usual) Service Report



As new users of WellSky PSC, it is anticipated that a greater number of incidents will be raised by NHS Tayside

Meet the Team

NoS Programme Implementation Team



Ron Peterson
NoS HEPMA
Programme Director



Heather Binns
NoS HEPMA
Programme
Manager



David Fairbairn
NoS HEPMA
Training Lead



Joanne Gemmill
NoS HEPMA
Lead Nurse

Senior Project Managers

Lorraine Smith
Peter MacKay

Project Managers

Marc Blackhall
Scott Johnston

HEPMA Support Officers

Lynsey Martin
Sarah Wood

NoS PSC and HEPMA Service Team



Louise McKee
NoS HEPMA
Lead Pharmacist



Laura Hannah
NoS PSC
System Manager



Phil Cruttenden
NoS HEPMA
eHealth Service
Manager



Catriona Campbell
NoS HEPMA
Data Analyst



Norah Kubah
NoS HEPMA
Pharmacist



David Christie
NoS HEPMA
Pharmacy Technician

In this issue, we meet Phil, the NoS HEPMA eHealth Service Manager

I joined the NoS Regional HEPMA team in June 2020 as Lead Data Analyst before moving to my current eHealth Service Manager role in January this year. Before coming to HEPMA I worked in NHS Grampian's Health Intelligence team as a Senior Data Analyst for 2½ years. I'm responsible for the technical IT aspects of PSC & HEPMA delivery and the ongoing support, maintenance, and enhancement of the system. I enjoy the multi-disciplinary nature of the regional team and working with the incredible set of stakeholders across our region. As COVID restrictions ease I look forward to getting around our locations to meet people. We're presently expanding the eHealth side of the regional team, and anyone interested in joining us should give me a call!

Pre-NHS I worked in Oil and Gas, starting out as a Logging Geologist offshore in the Congo and ending up working in Subsurface IT in slightly less warm Aberdeen! I fulfilled a variety of commercial IT roles in Application Development and Support, Service Delivery, Project Management, Data Management and Workflow Advice. Back in 2005 I developed a medication tracking database application for Cystic Fibrosis patients in Aberdeen Royal Infirmary as an unpaid personal development opportunity. It obviously planted a seed of interest...but I never foresaw it leading me here!